

CITY OF GRAHAM, TEXAS
REQUEST FOR PROPOSALS (RFP)
for
COMPREHENSIVE WATER AND WASTEWATER RATE STUDY

The City of Graham, or the “Owner”, is soliciting Proposal(s) for a comprehensive water and wastewater rate study. Proposals will be received on or before **4:00 P.M. on Tuesday, November 14, 2023**, by the City of Graham. The envelope containing your proposal shall be clearly marked as follows:

Request for Proposal
Comprehensive Water and Wastewater Rate Study
DO NOT OPEN
City of Graham, Texas
Closes 4:00 P.M. on November 14, 2023

Proposals must be submitted to:

City of Graham
Attn: City Secretary Marci Bueno
612 Elm Street
Graham, TX 76450

Questions and inquiries about this RFP should be directed to City Manager Eric B. Garretty at egarretty@grahamtexas.net

Owner reserves the right to reject any or all proposals, to waive irregularities in the procedure, to accept only part of a proposal (in the event of multiple-item proposals) and to accept the proposal that the Owner considers to be the best value proposal. Bid proposals must be in accordance with the laws of the State of Texas. The Owner reserves the right to reject any and/or all proposals, to award contracts for individual products or services as may appear advantageous, and to negotiate separately in any manner necessary to serve the best interest of the Owner. No proposals may be withdrawn for a period of fifteen (15) days subsequent to the deadline for receipt of proposals without the prior written consent of the City of Graham, Texas.

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This Notice to be published in the *Graham Leader* on the following dates:
October 11, 2023 and October 18, 2023

This notice is to be published continuously on the City's website (www.cityofgrahamtexas.com) until the submission deadline.

City of Graham, Texas



REQUEST FOR PROPOSALS

**COMPREHENSIVE WATER AND WASTEWATER
RATE STUDY**

PROPOSALS DUE:

November 14, 2023, 4:00 PM

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SECTION I – PURPOSE

The City of Graham (“City”) is soliciting Proposals from qualified consulting companies capable of preparing a comprehensive water and wastewater rate study, including model development. The intent of the study is to independently analyze and assess the City’s current water and wastewater rate structure using financial and consumption information, determine an updated cost of service, and provide recommendation for equitable, sustainable cost recovery by customer class including wholesale customers.

SECTION II - SCOPE OF WORK

The broad objective of the study is to determine the adequacy and most appropriate rate structure over the next five (5) years for water and wastewater rates to customers considering such issues as, determination of rates that adequately fund operations and capital improvements, consumption characteristics of various customer types and deviation from cost- of-service principles.

The study will be based on a comprehensive review of the City’s water and wastewater funds and budgets, current rates and charges, customer classes, current usage data, water and wastewater debt expenses, future planned growth of the City and any other information deemed necessary. The study should consider and make provision for the following factors:

1. Current and future costs, including operating expenses and debt service on existing debt, providing water production and distribution, and wastewater collection, transmission, and treatment, following established and anticipated standards and regulations.
2. The impact on rates should the City issue additional debt.
3. Current costs of providing specific services for individual customers and other utility districts and municipalities, including but not limited to new connections, disconnects, late fees, deposits.
4. Assistance with extraction of historical data from the billing system (Incode v9).
5. Consultive services related to reconciliation of accounts in the billing system.
6. Production of various rate options based on capital improvement plan scenarios.
7. Other impacts as identified.

SECTION III - BACKGROUND

The City is a political subdivision and municipal corporation of the State, duly organized and existing under the laws of the State, including the City’s Home Rule Charter. The City operates under a Council/Manager form of government with a City Council comprised of the Mayor and six Councilmembers. The City Manager is the chief administrative officer for the City.

Graham, Texas is located in Central Texas on U.S. Highway 380, 61 miles south of Wichita Falls and serves as the county seat and principal commercial center of Young County. The City's population as of the 2020 census was 8,732.

The City provides water and wastewater services to approximately **4,500 customer accounts** through use of self-supporting water and sewer enterprise funds. The City also provides water to two wholesale customers. Rates charged for water and sewer services must be adequate to support

maintenance and operations, debt service on utility related debt, pay as you go water and sewer line rehabilitation programs, and transfers for general and administrative overhead.

The City's Annual Financial Audit can be accessed at www.cityofgrahamtexas.com

Water and Wastewater Treatment

Water Treatment

The City exclusively processes surface water for its entire system from its municipal water supply contained in Lake Graham and Lake Eddelman. The City operates a single Water Treatment Plant and costs for this Plant will be considered in the study. The City owns its own water storage infrastructure and distribution system. Major elements of the water system include three ground storage tanks. The City has two one-million-gallon ground storage tanks and one 500,000-gallon ground storage tank. The City's distribution network includes approximately 80 miles of water mains.

Wastewater Treatment

The City owns and operates all of the wastewater collection and treatment systems within the City. The Graham Wastewater Treatment Plant serves all of the City's residents and businesses. The City has two classes of wastewater customers: Residential and Commercial. In addition, there are some areas within and outside the City that are served by the water utility but not the wastewater utility (i.e., the City has some "water only" customers).

The City of Graham Wastewater Treatment Plant (WWTP) is a conventional activated sludge system rated to treat 2.1 million gallons per day. An average treatment day for Graham is 600,000 gallons per day. The WWTP must operate twenty-four (24) hours per day, three hundred sixty-five (365) days a year.

Water and Wastewater Rate Structure

The City Charges a base flat rate, by meter type, for all water customers. Usage is rated at a per 1,000 gallons. The City charges a base flat rate for sewer service and bills for additional wastewater transmission volume in excess of 2,000 of gallons of water used. The City has five classifications of customers: municipal, outside of the city, wholesale, residential inside the city, and commercial inside the city.

The City's wholesale water customers are the Fort Belknap Water Supply Corporation and the Graham East Water Supply Corporation.

The City's water and wastewater rates are included in **Appendix A.**

Water and Wastewater Billing Software System

The City utilizes Tyler Technologies' Incode Version 9 Billing Software. Historical data is difficult to extract from the system and assistance will be required from the selected vendor to extract historical data. Once the contract is awarded, the exact format and media for data delivery will be determined.

SECTION IV – DEFINITIONS, TERMS AND CONDITIONS

Definitions

CITY OF GRAHAM – Same as City.

CONTRACT – An agreement between the City and a Provider to furnish supplies and/or services over a designated period of time during which repeated purchases are made of the commodity and/or service specified.

RFP – Request for Proposal.

Receipt of Proposals

The submitted Proposal(s) must be received in a sealed envelope by the City prior to the time and date specified. The mere fact the Proposal was dispatched will not be considered; the firm must ensure the Proposal is delivered. Regardless of cause, late submissions will not be accepted or opened and will automatically be disqualified from further consideration. It shall be the Vendor's sole risk to ensure delivery at the designated office by the designated time.

Signed and sealed responses must be received on or before **4:00 p.m. on November 14, 2023**, at which time proposals will be opened, announced, and recorded. Responses received after this date and time shall not be considered. Proposals will be accepted in person, by United States Mail, by United Parcel Service, or by private courier service. **No proposals will be accepted by oral communication, telephone, electronic mail, telegraphic transmission, or telefacsimile transmission.**

Proposals may be withdrawn prior to the above scheduled time set for closing of the proposals. Proposals CANNOT be withdrawn, altered, or amended after the closing date. Alterations made before the closing date must be initiated by the submitter, guaranteeing authenticity. All proposals should be addressed to:

City of Graham
Attn: City Secretary Marci Bueno
612 Elm Street
Graham, TX 76450

Sealed responses shall be clearly marked on the outside of packaging as:

Request for Proposal
Comprehensive Water and Wastewater Rate Study
DO NOT OPEN

City of Graham, Texas
Closes 4:00 P.M. on November 14, 2023

Facsimile or electronic transmitted responses are not acceptable. Late responses will be returned to proposer unopened if return address is provided.

Proposer shall acknowledge that the issuance of a solicitation shall in no way obligate the City to award a contract or to pay any costs associated with the preparation of a response to said solicitation. The costs in developing and submitting proposals, preparing for, and participating in oral presentations or any other similar expenses incurred by the Proposer are the sole responsibility of Proposer and shall not be reimbursed by the City.

Time Requirements

The following is a list of key dates up to and including award of contracts:

Request for Proposal issue	October 11, 2023
Due date for Proposals	November 14, 2023
Council Selection and Award	On or after January 18, 2024

Questions and Inquiries

Questions and inquiries about this Request for Proposal should be directed to Eric B. Garrety, City Manager at 940-549-3325. Questions can be submitted in writing no later than three (3) days prior to the specified due date of the RFP and may be submitted to: egarretty@grahamtexas.net

City Prerogative to Accept/Reject Proposals

The City reserves the right to accept or reject any or all Proposals as a result of this request or to cancel, in part or in its entirety, this Request for Proposal if found to be in the best interest of the City. All Proposals become the property of the City.

Agreement

Submittals should include any vendor proposed or required agreements and contracts regarding this RFP.

Communication

Prospective vendors shall communicate only with the city staff identified herein during the entire RFP process (from this solicitation to award). The City shall not be responsible for any verbal or non-verbal communication between a potential proposer and any other employees of the City; and such may be cause for rejection of the subject proposal. Only written requirements and qualifications, and addenda as issued by the City Manager will be considered.

Company Ownership/Management

Should there be a change in the awarded vendor ownership or management prior to or after award, the award may be rescinded, or the contract terminated unless a mutual agreement is reached with the new owner or manager to honor or continue the award or contract with its present provisions and prices. Any award or ensuing contract is nontransferable by either party.

Disclosure

All documents submitted in response to a solicitation shall be subject to the Texas Public Information Act. Following an award, responses are subject to release as public information unless the responsive or specific parts of the response can be shown to be exempt from the Texas Public Information Act. Pricing is not considered to be confidential under any circumstances.

Information in a submittal that is legally protected as a trade secret or otherwise confidential must be clearly indicated with stamped old red letters stating "CONFIDENTIAL" on that section of the document. The City will not be responsible for any public disclosure of confidential information if is not clearly marked.

If a request is made under the Texas Public Information Act to inspect information designated as confidential, the Proposer shall, upon request from the City, furnish sufficient written reasons and information as to why the information should be protected from disclosure. The matter will then be presented to the Attorney General of Texas for final determination.

Award of the Contract(s)

Award of the contract(s) shall be made to the Proposer(s) who provides goods and services at the best value for the City, based on the evaluation criteria.

The contents of any proposal(s) of the successful Proposer(s) will become, at the City's option, a contractual obligation. Failure of any successful Proposer to accept such obligation may result in cancellation of such award.

The City reserves the right to accept the Proposal(s) which, in its sole discretion, is the best and most favorable to the interests of the City and to the public; to accept any item of any Proposal;

to reject any and all Proposals; and to waive irregularities and informalities in any Proposal submitted or in the Request for Proposal process, provided; however, the waiver of any prior defect or informality shall not be considered a waiver of any future or similar defect or informality. Proposing vendors should not rely upon, or anticipate, such waivers in submitting their Proposal.

Contract award will be made only after proposals are recorded and reviewed for compliance with specifications. All responsive vendors will be notified via email when the project is awarded.

Chapter 176, Texas Local Government Code requires that disclosure of certain relationships be made in relation to certain contracts with the City. Local government officers are the member of the City Council, the City Manager, the City Attorney, and other City employees or agents who exercise discretion in planning, recommending, selecting, and contracting of a vendor. Please see the attached Conflict of Interest Questionnaire Cover Sheet which lists the Local Government Officers that may be involved in the selection and recommendation of this award.

Once a selection is made and the City has the intent to award, the successful proposer will be required to submit Form 1295 to the State of Texas electronically prior to executing the agreement and associated purchase order.

Addenda

Any addenda to the Proposal specifications issued during the period between issuance of the RFP and receipt of any proposals are to be considered covered in the Proposal and in awarding a contract they will become a part thereof. Receipt of addenda should be acknowledged by vendors in their proposal cover letter.

False or Misleading Statements

If, in the City's opinion, a proposal contains false or misleading statements or references that do not support a function, attribute, capability, or condition as contended by the vendor, the entire proposal may be rejected at the discretion of the City.

Clarification of Proposal

The City reserves the right to obtain clarification of any point in a vendor's proposal or to obtain additional information necessary to properly evaluate a particular proposal. Failure of a vendor to respond to such a request for additional information or clarification may result in rejection of the vendor's proposal.

Responsiveness

Proposals should respond to all requirements of this RFP to the maximum extent possible. Vendors are asked to clearly identify any limitations or exceptions to the requirements inherent

in the proposed system. Alternative approaches will be given consideration if the approach clearly offers increased benefits.

Rejection of Proposal

Proposals that are not prepared in accordance with these instructions may be rejected/disqualified. If not rejected, the City, at its option, may demand correction of any deficiency and accept the corrected Proposal upon compliance with these instructions.

Taxes

The City is a tax-exempt organization. A copy of the City's tax-exempt form will be furnished upon request.

Governing Law

All proposals and related documents submitted to the City by Vendors are governed under the laws of the State of Texas and local ordinances, policies, and regulations.

SECTION V – SCOPE OF WORK TO BE PERFORMED

PAYMENT TERMS & CONDITIONS

All proposals shall specify terms and conditions of payment, which will be considered as part of, but not control, the award. City review, inspection, and processing procedures ordinarily require thirty (30) days after receipt of invoice, materials or service. Proposals which call for payment before 30 days from receipt of invoice, or cash discounts given on such payment, will be considered only if in the opinion of the City the review, inspection and processing procedures can be completed as to the specific purchases within the specified time.

It is the intention of the City to make payment on completed orders within thirty (30) days of receiving invoicing unless unusual circumstances arise. Invoices shall be fully documented as to labor, materials and equipment provided.

Delivery Date

Expected time to project completion is 120 days from the date of contract approval. Finalizing the report and presenting to the City Council is anticipated to occur on or before June 20, 2024; however, the consultant's field work, analysis and recommended rate structures should be completed by May 19, 2024.

Evaluation and Selection Factors and Procedures

All proposals will be screened by an evaluation committee and those proposers selected for a short list may be invited to attend an interview, at the proposer's own expense. Any invitation

for an oral presentation will be solely to clarify proposals received from each qualifying proposer and will not represent any decision on the part of the evaluation committee as to the selection of a successful proposer. The City will evaluate all responses based on the qualifications, past performance, project approach, and quality of response. The City reserves the right to negotiate the final fee prior to recommending any Vendor for a contract. The City's process is as follows:

1. The evaluation committee shall screen and rate all of the responses that are submitted. Evaluation ratings will be on a 100-point scale and shall be based on the following criteria:
 - a. Qualifications and experience of the firm and key personnel to be assigned to work with the City particularly as it relates to performing similar engagements for governmental entities. **(50 points)**
 - b. Technical ability of the firm to perform the needed services, including an evaluation of the engagement plan and proposed staffing as well as, if applicable, a performance evaluation based on any prior work experience with the firm. **(20 points)**
 - c. Thoroughness of the response as it relates to the Scope of Work requirements and organization of the requested information. **(15 points)**
 - d. Proposed Fee for Services **(15 Points)**
2. City staff shall enter contract negotiations with the best-value Proposer. These negotiations will address the scope such that the City's objectives are achieved, potentially expanding beyond the scope shown.
3. When services and fees are agreed upon, the selected Proposer shall be offered a contract.
4. Should negotiations be unsuccessful, the City shall enter negotiations with the next, highest ranked Vendor. The process shall continue until an agreement is reached with a qualified Vendor.
5. This RFP does not commit the City to pay for any direct and/or indirect costs incurred in the preparation and presentation of a response. The RFP remains the property of the City. All finalist(s) shall pay their own costs incurred in preparing for, traveling to and attending interviews. The City reserves the right to use all pertinent information (also learned from sources other than disclosed in the RFP process) that might affect the City's judgment as to the appropriateness of an award to the best-evaluated proposer.

Format Requirement

The proposal should demonstrate the qualifications, competence, and experience in performing cost of service and rate studies for city-owned water and wastewater utilities. The proposal

should be prepared simply and economically, providing a straightforward, concise description of the proposer's abilities to satisfy the requirements of the request for proposals.

Proposals from qualified firms will include the information listed below, as a minimum, in the following format to be considered.

- A. Firm Profile: A description of the consulting firm, the physical location of the office from which the work will be performed and where the assigned staff is located, the physical location of the firms' corporate office, and its history and the services offered.
- B. Project Team Profile: A brief resume of firm staff that will be assigned to the project and their related experience and qualifications in water and wastewater rate studies.
- C. Description of Study Understanding: A statement of your understanding of the scope of work.
- D. Methodology: Work plan detailing the technical approach, methodology, and tasks necessary for completing the study. Include a brief outline and/or list of information that will be required by city staff. Also include a work plan and approach for a potential presentation to the City Council.
 - a. A clear understanding of the scope must be evident in the proposal.
 - b. Timeline for the proposed agreement/contract and staff which will be assigned to complete each part of the scope of work included in the RFP.
 - c. Specify the duties and responsibilities of the firm and those of the City.
- E. Cost: Include the total cost of the agreement.
- F. Legal Action: Describe any legal actions taken or pending against the firm during the past three (3) years. Also describe any disciplinary action taken or pending against the firm during the past three (3) years by any regulatory bodies or professional organizations.
- G. Describe (in detail) the City staff support expected for this project.
- H. Schedule: A description of your proposed schedule and timeline of the study.
- I. References: List three (3) references for which the firm or team has performed municipal water and wastewater rate studies. If possible, references should be from entities that utilize Tyler Technologies utility billing software.
- J. Insurance: Proposers shall provide information showing proof of professional liability insurance.

- K. Conflict of Interest Disclosure Statement: Proposers shall provide this disclosure.
- L. The submittal shall be limited to 30 pages including any cover letter provided as part of the submittal. Required forms such as insurance and Conflict of Interest shall not be counted as part of the 30-page limit.

CIQ CONFLICT OF INTEREST QUESTIONNAIRE COVERSHEET

Any proposer who completes this questionnaire must separately file the form with the City Secretary's Office at:

City of Graham
Attn: City Secretary Marci Bueno
PO Box 207
Graham, TX 76667

PROPOSER

Name: _____

Address: _____

Local Government Officers of Graham, Texas
For purposes of completion of the required Conflict of Interest Questionnaire for the City of Graham, Texas, (required by all Vendors who submit bids/proposals), Local Government Officers are:

Mayor: R. Alex Heartfield

Council Members: Mayor Pro Tem Shana Weatherbee-Wolfe
Councilmember Jeff Dickinson
Councilmember Jack Little
Councilmember Brant Lundgren

City Manager: Eric B. Garretty
City Secretary: Marci Bueno
City Attorney: Micheal Guevara of Guavera Law (Cedar Park, Texas)

CONFLICT OF INTEREST QUESTIONNAIRE

FORM CIQ

For vendor doing business with local governmental entity

This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session.

This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a).

By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the vendor becomes aware of facts that require the statement to be filed. See Section 176.006(a-1), Local Government Code.

A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.

OFFICE USE ONLY

Date Received

1 Name of vendor who has a business relationship with local governmental entity.

2 **Check this box if you are filing an update to a previously filed questionnaire.** (The law requires that you file an updated completed questionnaire with the appropriate filing authority not later than the 7th business day after the date on which you became aware that the originally filed questionnaire was incomplete or inaccurate.)

3 Name of local government officer about whom the information is being disclosed.

Name of Officer

4 Describe each employment or other business relationship with the local government officer, or a family member of the officer, as described by Section 176.003(a)(2)(A). Also describe any family relationship with the local government officer. Complete subparts A and B for each employment or business relationship described. Attach additional pages to this Form CIQ as necessary.

A. Is the local government officer or a family member of the officer receiving or likely to receive taxable income, other than investment income, from the vendor?

Yes No

B. Is the vendor receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer or a family member of the officer AND the taxable income is not received from the local governmental entity?

Yes No

5 Describe each employment or business relationship that the vendor named in Section 1 maintains with a corporation or other business entity with respect to which the local government officer serves as an officer or director, or holds an ownership interest of one percent or more.

6 **Check this box if the vendor has given the local government officer or a family member of the officer one or more gifts as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.003(a-1).**

7

Signature of vendor doing business with the governmental entity

Date

CONFLICT OF INTEREST QUESTIONNAIRE
For vendor doing business with local governmental entity

A complete copy of Chapter 176 of the Local Government Code may be found at <http://www.statutes.legis.state.tx.us/Docs/LG/htm/LG.176.htm>. For easy reference, below are some of the sections cited on this form.

Local Government Code § 176.001(1-a): "Business relationship" means a connection between two or more parties based on commercial activity of one of the parties. The term does not include a connection based on:

- (A) a transaction that is subject to rate or fee regulation by a federal, state, or local governmental entity or an agency of a federal, state, or local governmental entity;
- (B) a transaction conducted at a price and subject to terms available to the public; or
- (C) a purchase or lease of goods or services from a person that is chartered by a state or federal agency and that is subject to regular examination by, and reporting to, that agency.

Local Government Code § 176.003(a)(2)(A) and (B):

(a) A local government officer shall file a conflicts disclosure statement with respect to a vendor if:

(2) the vendor:

(A) has an employment or other business relationship with the local government officer or a family member of the officer that results in the officer or family member receiving taxable income, other than investment income, that exceeds \$2,500 during the 12-month period preceding the date that the officer becomes aware that

- (i) a contract between the local governmental entity and vendor has been executed;
- or
- (ii) the local governmental entity is considering entering into a contract with the vendor;

(B) has given to the local government officer or a family member of the officer one or more gifts that have an aggregate value of more than \$100 in the 12-month period preceding the date the officer becomes aware that:

- (i) a contract between the local governmental entity and vendor has been executed; or
- (ii) the local governmental entity is considering entering into a contract with the vendor.

Local Government Code § 176.006(a) and (a-1)

(a) A vendor shall file a completed conflict of interest questionnaire if the vendor has a business relationship with a local governmental entity and:

- (1) has an employment or other business relationship with a local government officer of that local governmental entity, or a family member of the officer, described by Section 176.003(a)(2)(A);
- (2) has given a local government officer of that local governmental entity, or a family member of the officer, one or more gifts with the aggregate value specified by Section 176.003(a)(2)(B), excluding any gift described by Section 176.003(a-1); or
- (3) has a family relationship with a local government officer of that local governmental entity.

(a-1) The completed conflict of interest questionnaire must be filed with the appropriate records administrator not later than the seventh business day after the later of:

(1) the date that the vendor:

- (A) begins discussions or negotiations to enter into a contract with the local governmental entity; or
- (B) submits to the local governmental entity an application, response to a request for proposals or bids, correspondence, or another writing related to a potential contract with the local governmental entity; or

(2) the date the vendor becomes aware:

- (A) of an employment or other business relationship with a local government officer, or a family member of the officer, described by Subsection (a);
- (B) that the vendor has given one or more gifts described by Subsection (a); or
- (C) of a family relationship with a local government officer.

APPENDIX A

WATER AND SEWER RATES AND FEES

Water Connection Fees:

<u>Connection Size</u>	<u>Fee</u>
3/4" - 2"	\$300.00
3" and larger	\$219.70

Sewer Connection Fees:

<u>Connection Size</u>	<u>Fee</u>
4"	\$400.00
4" and larger	Actual Cost of Installation

Water Base Rate

<u>Connection Size</u>	<u>Base Rate</u>
5/8"	\$26.00
3/4"	\$26.00
1"	\$36.40
1 1/2"	\$46.80
2"	\$75.40
4"	\$364.00
6"	\$546.00

Water Volumetric Rates

<u>Rate Tier</u>	<u>Rate</u>
0-4,000 gallons	\$3.42 per thousand gallons
4,001-10,000 gallons	\$4.86 per thousand gallons
10,001+ gallons	\$6.90 per thousand gallons

Wholesale Water Rate \$5.52 per thousand gallons

Residential Sewer Rates

Base Rate	\$26.00 up to 2,000 gallons of billed water
Volumetric Rate	\$2.50 per 1,000 gallons of billed water (above 2,000 gallons)
Rate Cap	No Residential customer shall be charged more than \$33.00 per month
New Customer	\$27.50 per month until average usage history is determined

Commercial Sewer Rates

Base Rate	\$26.00 up to 2,000 gallons of billed water
Volumetric Rate	\$2.50 per 1,000 gallons of billed water (above 2,000 gallons)
Charge Cap	None